



## Cities speeding up the integration of fuel cell electric buses

### Results of the High V.LO-City & HyTRANSIT projects



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Hydrogen, Fuel Cells and Electro-mobility in European Regions

Giantleap Workshop, Belfort, 12th December 2017



FUEL CELLS AND HYDROGEN  
JOINT UNDERTAKING





# Content

## I. Introduction to projects

## II. Deployment sites

## III. Achievements so far and lessons learned

## IV. Next steps



# I. INTRODUCTION TO PROJECTS



# WHY FUEL CELL ELECTRIC BUSES?

Fuel cell electric buses are a zero-emission solution ready for commercialisation



ONLY EMIT WATER  
VAPOUR



REDUCING CO2 EMISSIONS  
AND IMPROVING AIR QUALITY



REDUCED NOISE AND  
VIBRATION LEVELS



PASSENGERS AND DRIVERS  
ENJOY THE BUSES



LARGE RANGE WITH ONLY 1  
REFILL A DAY (<12 MINUTES)



READY FOR MARKET  
DEPLOYMENT



**From greenhouse gas  
emissions to clean cities**



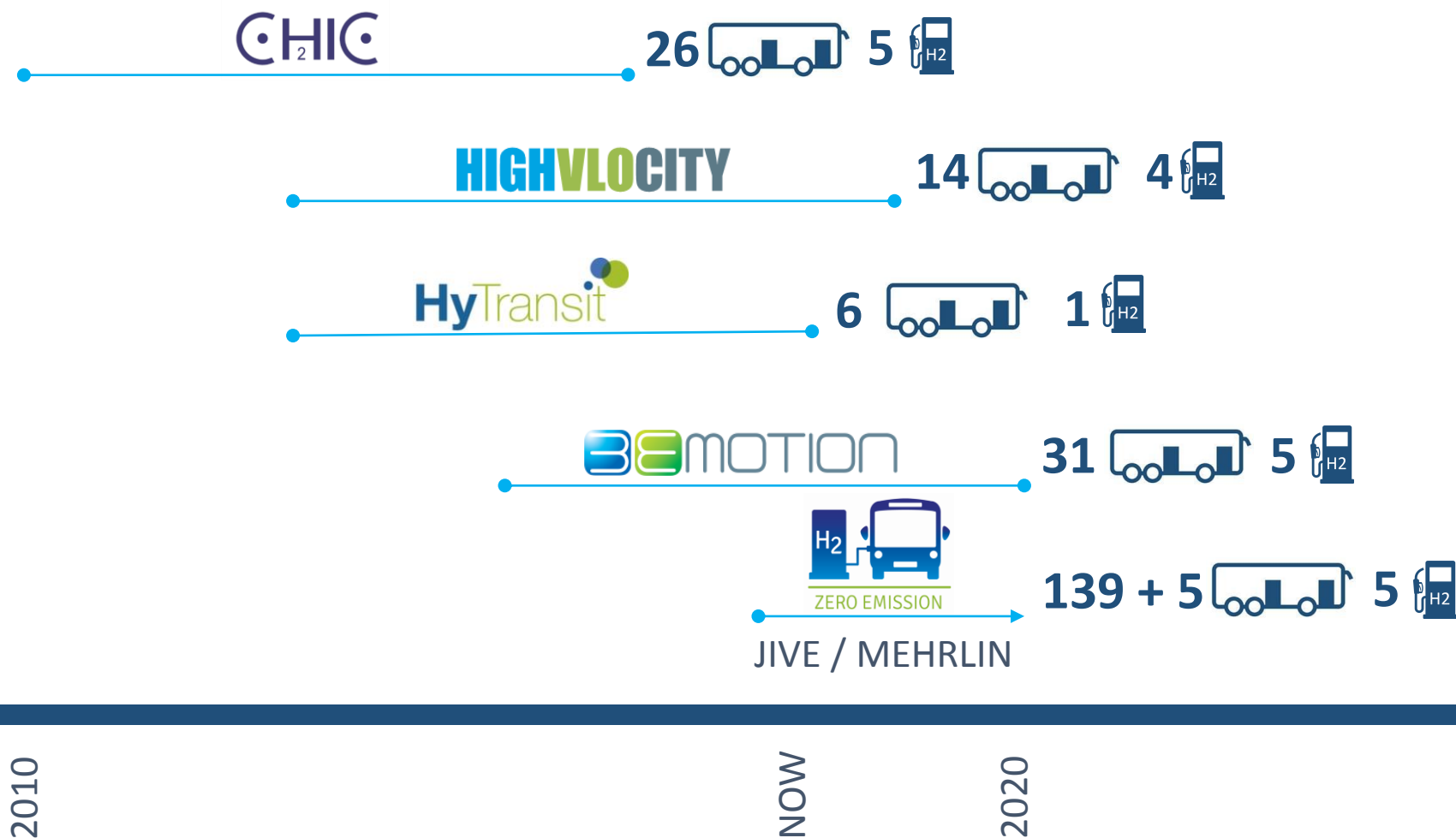
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# PROJECTS ACROSS EUROPE

Funded by the FCH-JU



FUEL CELLS AND HYDROGEN  
JOINT UNDERTAKING

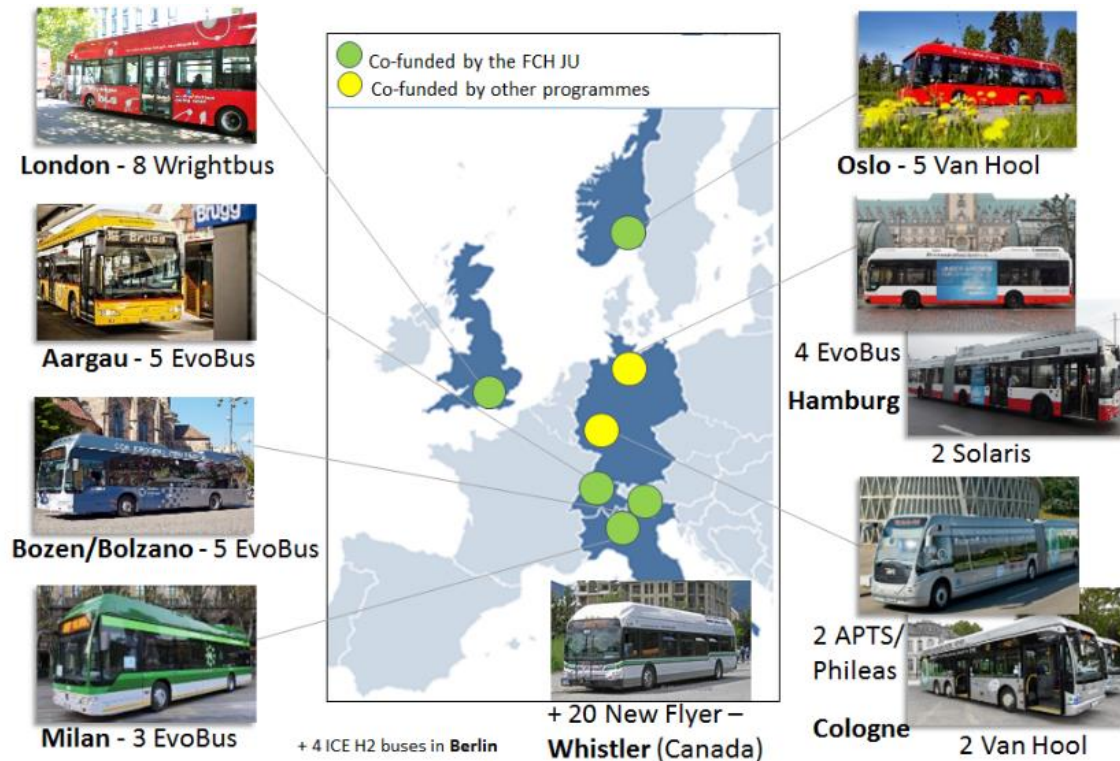


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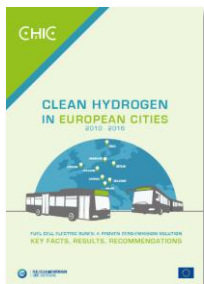
# ACHIEVEMENTS OF THE CHIC PROJECT

CHIC delivered 56 fuel cell buses in eight cities from six different OEMs (2010-2016)



## Recommendations

- **Improve bus availability**, especially at the beginning – by resolving teething technical issues & increasing scale
- **Reduce the technology costs** – bus and hydrogen prices – coordinated commercialisation process
- **Harmonise regulations** on hydrogen refuelling stations – work underway on international standards



Report available at

<http://www.fuelcellbuses.eu/public-transport-hydrogen/fuel-cell-electric-buses-proven-zero-emission-solution>

## Project objectives



Reduce hydrogen consumption to 7-9kg/100km



Reduce the cost of hydrogen production



Reduce the total cost of ownership of the buses



Increase overall operational availability



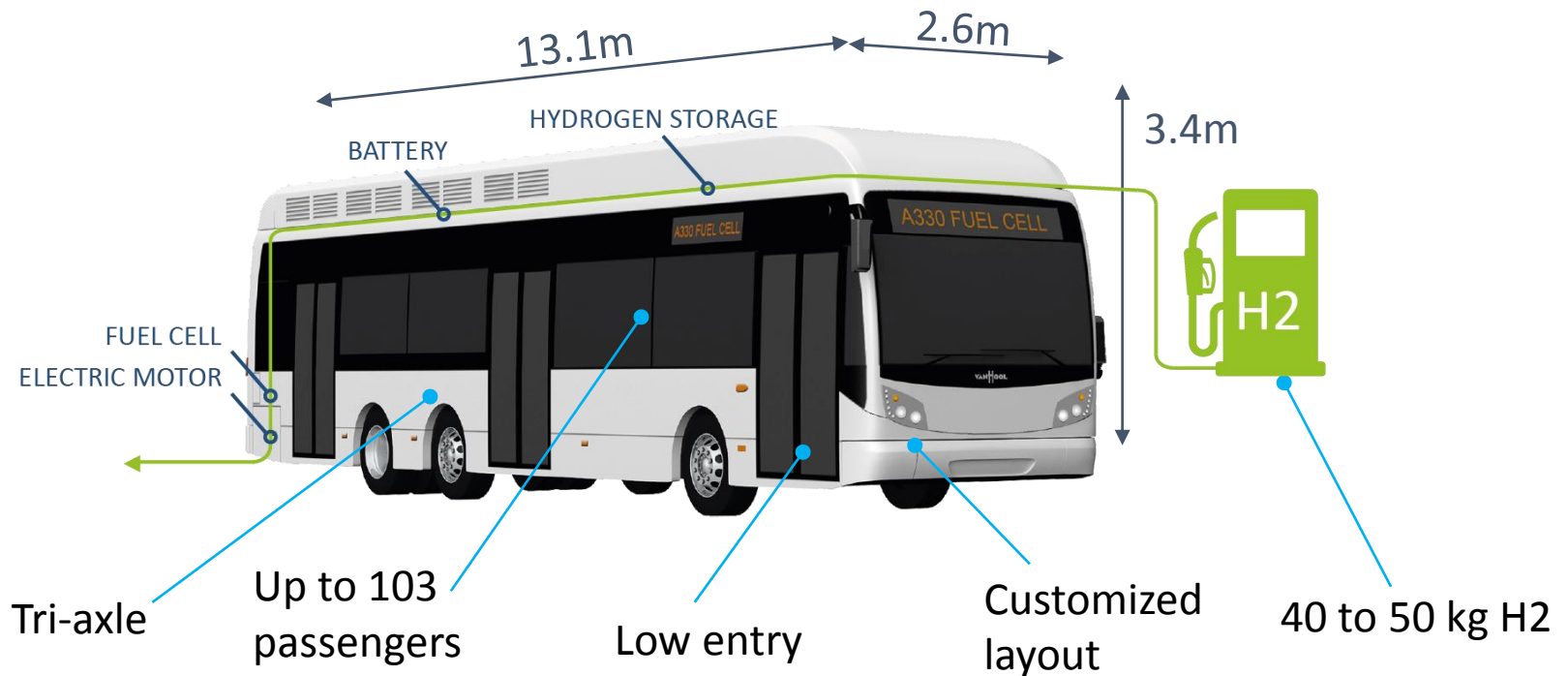
Further increase of bus lifetime



Contribute to commercialisation of FCEBs in Europe

# FUEL CELL BUS – SPECIFICATIONS

## Van Hool A330



TRI-AXLES CONFIGURATION ALLOWS FOR DISTRIBUTION OF ADDITIONAL WEIGHT OF HYDROGEN STORAGE, FUEL CELL AND BATTERY OVER TRI AXLES AND THEREFORE GUARANTEEING SIMILAR PASSENGER CAPACITY



# HIGH V.LO-CITY DEMONSTRATION SITES

4 demonstration sites  
across Europe

Aberdeen  
in operation (MAR '15)


6



HyTransit

Aberdeen  
in operation (MAR '15)

4



Groningen  
in operation (FEB '17)

2



Antwerp  
in operation (DEC '14)

5



San Remo  
planned operation (Q3 '17)

3



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# PROJECT STATUS

## Where are we now?



Antwerp

December 2014



Aberdeen

March 2015



Groningen

February 2017

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## II. DEPLOYMENT SITES



# ABERDEEN

## Developing a hydrogen economy

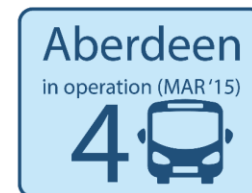
**Strategic aim** : to become *'a world-class energy hub leading a low carbon economy and at the forefront of hydrogen technology in Europe'*

### Local drivers

- Highly skilled workforce in energy sector (oil and gas industry)
- Accustomed to the use of hydrogen in industrial processes
- Production of excess renewable energy (wind)

### Policy drivers

- Reduce cross-sector greenhouse gas emissions by 42% by 2020 and 80% by 2050 (Scotland)
- Aberdeen City and Region Hydrogen Strategy 2015-2015

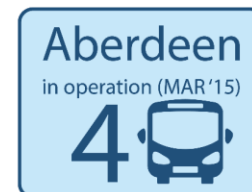


# ABERDEEN

## Europe's largest FC Bus fleet

Europe's largest fuel cell electric bus fleet: 10 buses in total

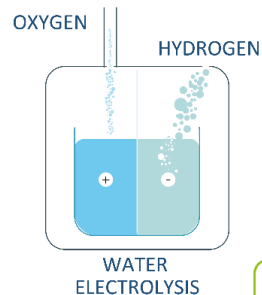
- 4 buses **First**  part of the **HIGHVLOCITY** project
  - 6 buses  **Stagecoach** part of the **HyTransit**  project
- + 10 more buses to be deployed in 2019 – JIVE project





# ABERDEEN

## Hydrogen supply chain



DIRECT

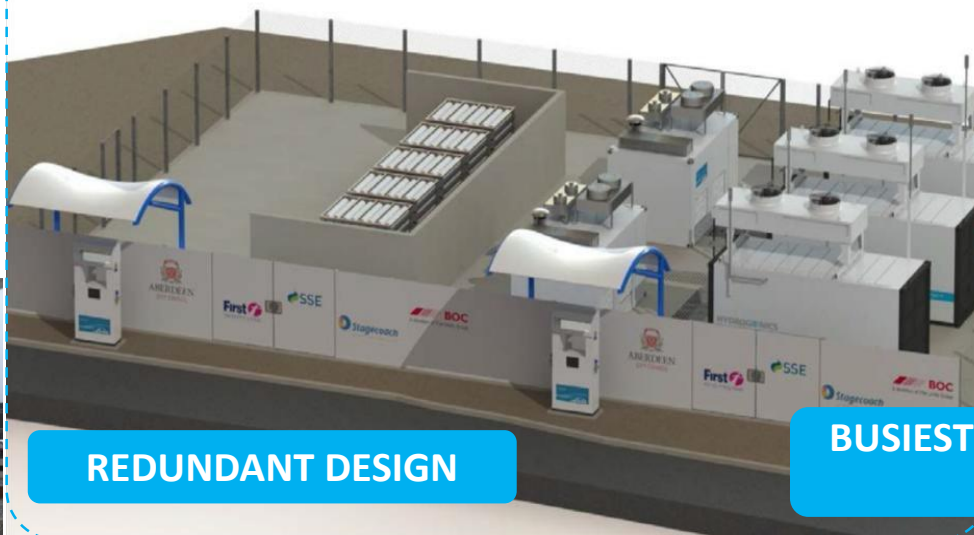


REFUELLING  
STATION

Aberdeen  
in operation (MAR '15)

4

99% AVAILABILITY



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# ANTWERP

## Investing in clean public transport

### Focus on sustainability:

- Public transport operator De Lijn is testing different types of buses: full battery electric, fuel cell electric and diesel hybrid buses
- Investments in fuel cell electric buses corresponds to the vision of the Flemish government to reduce emissions from road transport



# ANTWERP

## Hydrogen supply chain



PIPELINE

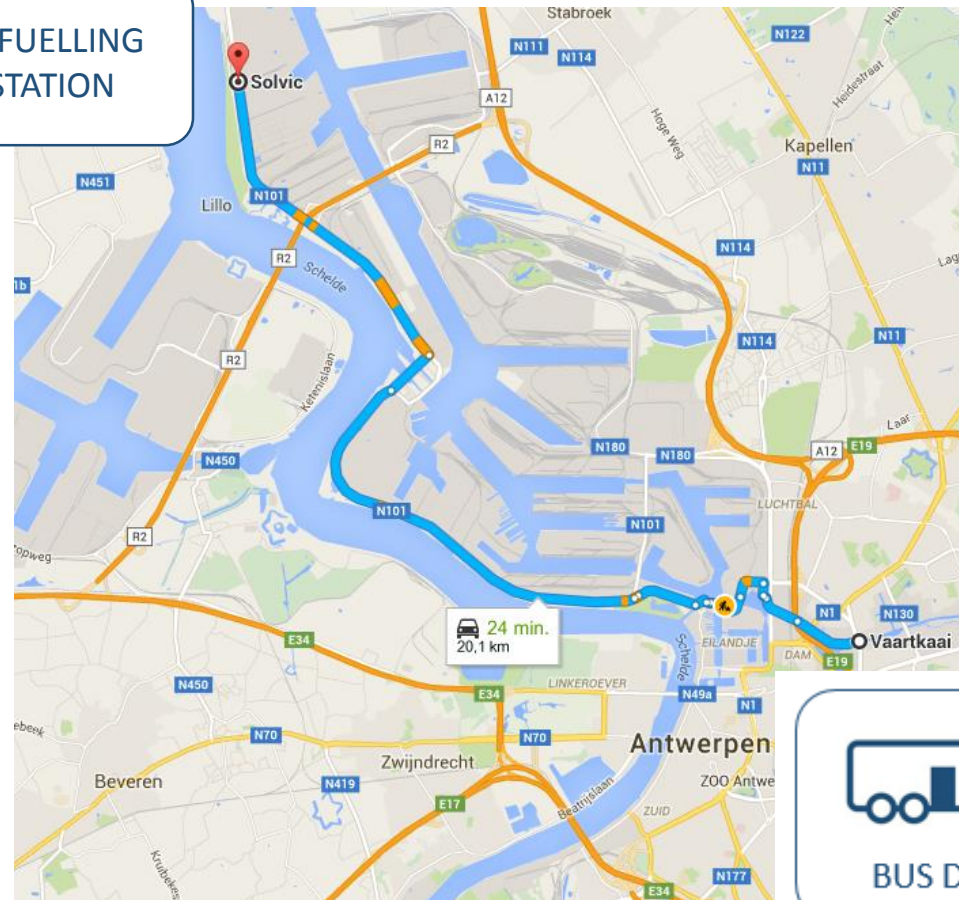


# ANTWERP

## Looking for an optimal solution



- Current refuelling station is 20km away from DeLijn bus depot
- For optimal operation of the buses, the refuelling station should be close to the bus depot
- Refuelling station will be moved to the bus depot in 2018



➡ Operation of the buses will become more efficient

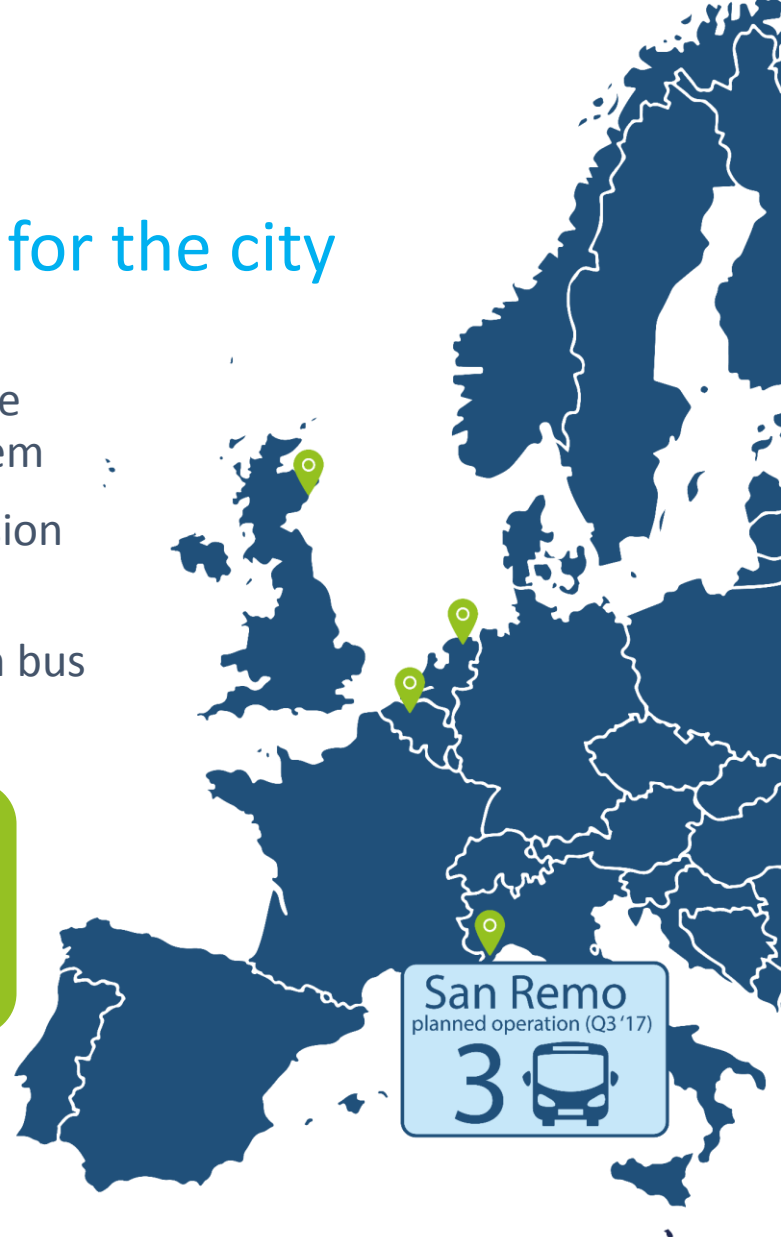
# SAN REMO

## A flexible zero-emission solution for the city

- Trolleybus system since 1942: high infrastructure maintenance cost and low flexibility of the system
- Fuel cell electric buses are a suitable zero-emission solution to gradually replace trolley buses
- Buses will be operated on sub-urban line – each bus will drive 300km/day

**Delivery of station: December 2017**

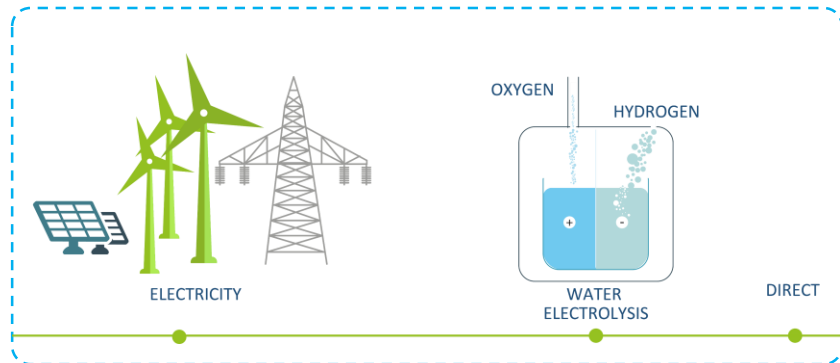
**Start of operation buses: January 2018**



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# SAN REMO

## Hydrogen supply chain



STEAM  
REFORMING



TRANSPORT



REFUELLING  
STATION



FROM SUPPLY THROUGH TUBE TRAILERS TO  
ON-SITE ELECTROLYSIS



# GRONINGEN

## Transition to zero emission technologies

Public transport operator **Qbuzz** invests in fuel cell electric buses and battery electric buses to gain experience with zero emission technologies

**Policy drivers:** the Dutch government has ambitious targets for public transport in the Netherlands:

- From 2025 onwards, all buses should be zero emission The energy used to fuel the buses should come from renewable sources (zero emission well to wheel)
- Public funding made available for each region

**Local drivers:** developing a hydrogen economy is a strategic aim for the region

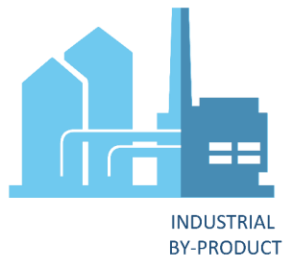




# GRONINGEN

## Hydrogen supply chain

### WIND ENERGY

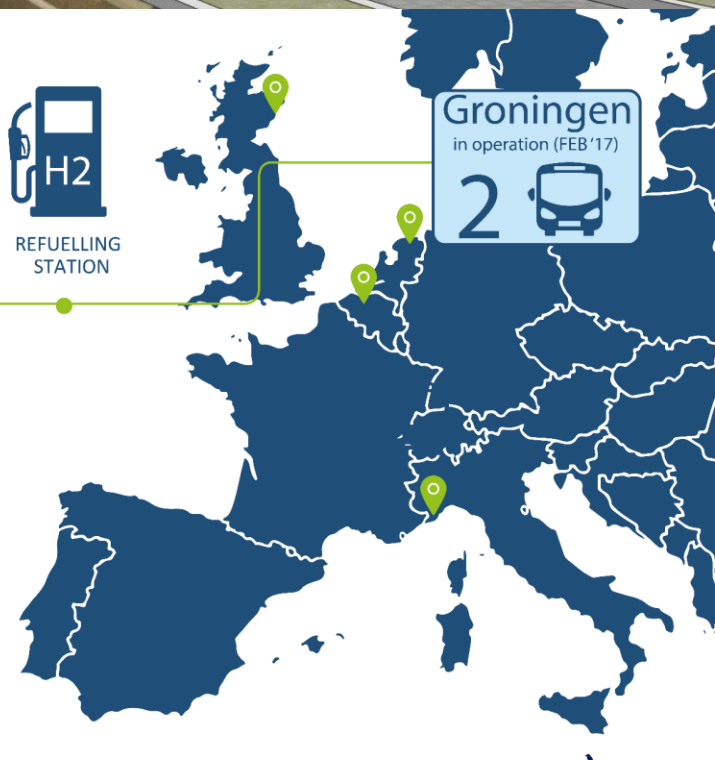


PIPELINE



REFUELLING  
STATION

### CHLORINE-ALKALI BY-PRODUCT



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# III. ACHIEVEMENTS SO FAR AND LESSONS LEARNED



# ACHIEVEMENTS SO FAR

## A short overview

AROUND

KM

DRIVEN

(Nov 17)

**1.5 million**

**9-10**

KG HYDROGEN  
PER 100 KM

**>97%**

**>85%**

BUS  
AVAILABILITY



**>97%**

FUEL CELL  
AVAILABILITY

AVAILABILITY  
OF STATIONS

**10-12**

mins refuelling time

Around

TONNES OF CO2 SAVED\*

**200**



\*COMPARED TO EURO VI VEHICLES

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# AVAILABILITY OF THE BUSES

## 3 periods can be observed

Period	Duration	Nb of failures	Time off per fail
1 – Teething period	Around 6 months	Decreases	Constant
2 – Further initialisation	Around 10 months	Constant	Constant
3 – Wear	16 months onwards	Decreases	Increases

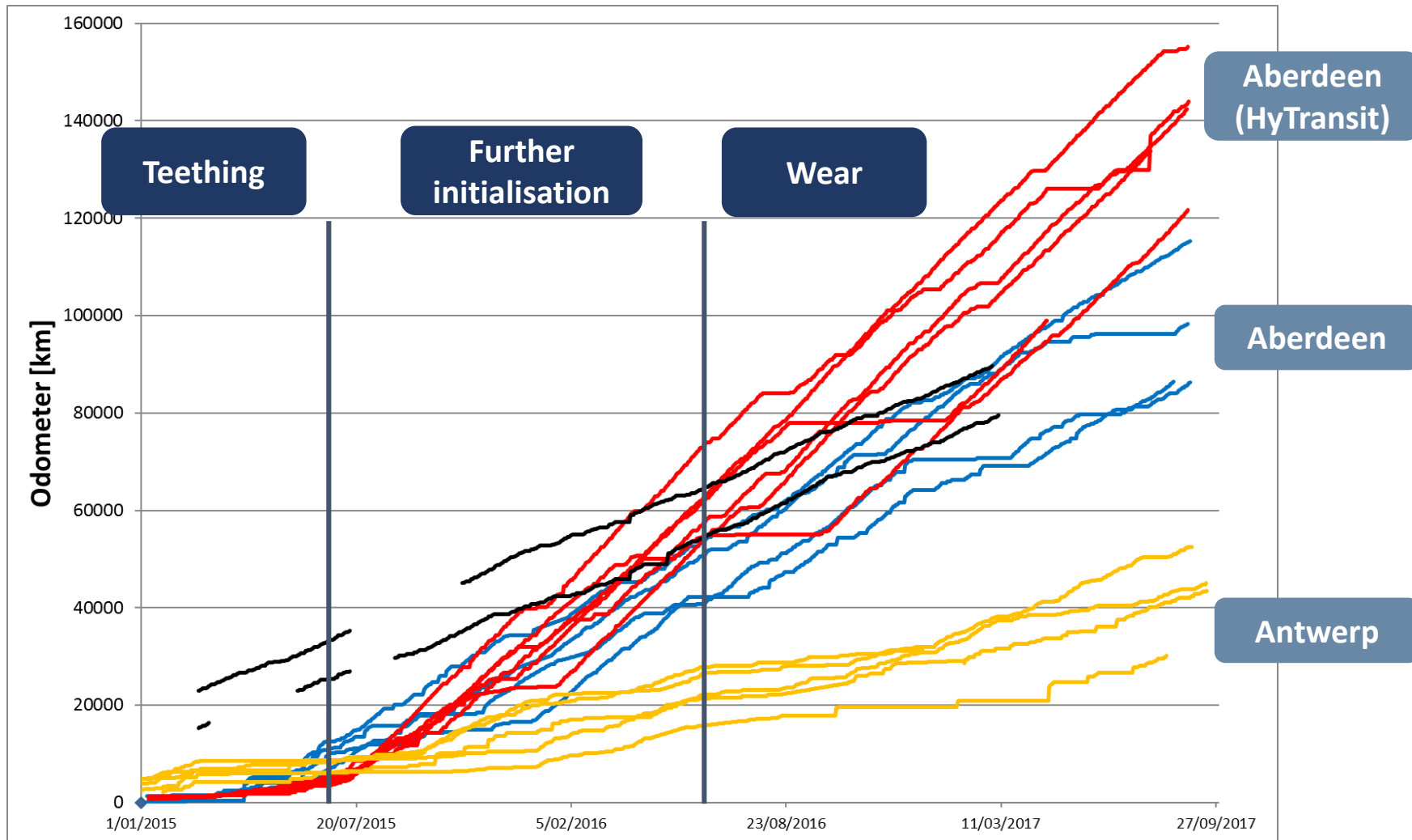
→ During the teething period, a lot of technical failures but which are fixed rapidly

→ During the wear period, much less technical failures but they take longer to fix

- The number of technical failures is decreasing for all sites.
- In Aberdeen most of the failures are bus failures rather than FC failures (standard wear of components). A number of bus failures are related to the previous experience of the maintenance team
- Batteries are a point of concern but only during summer time and when they are frequently used. **Mitigation:** having a spare battery stored on site
- Most of the failures in the projects up to Summer 2017 were from the compressor, especially in Antwerp. The issue was the short lifetime of the compressor pump.  
**Mitigation:** A new FC compressor is in evaluation now – looks promising.

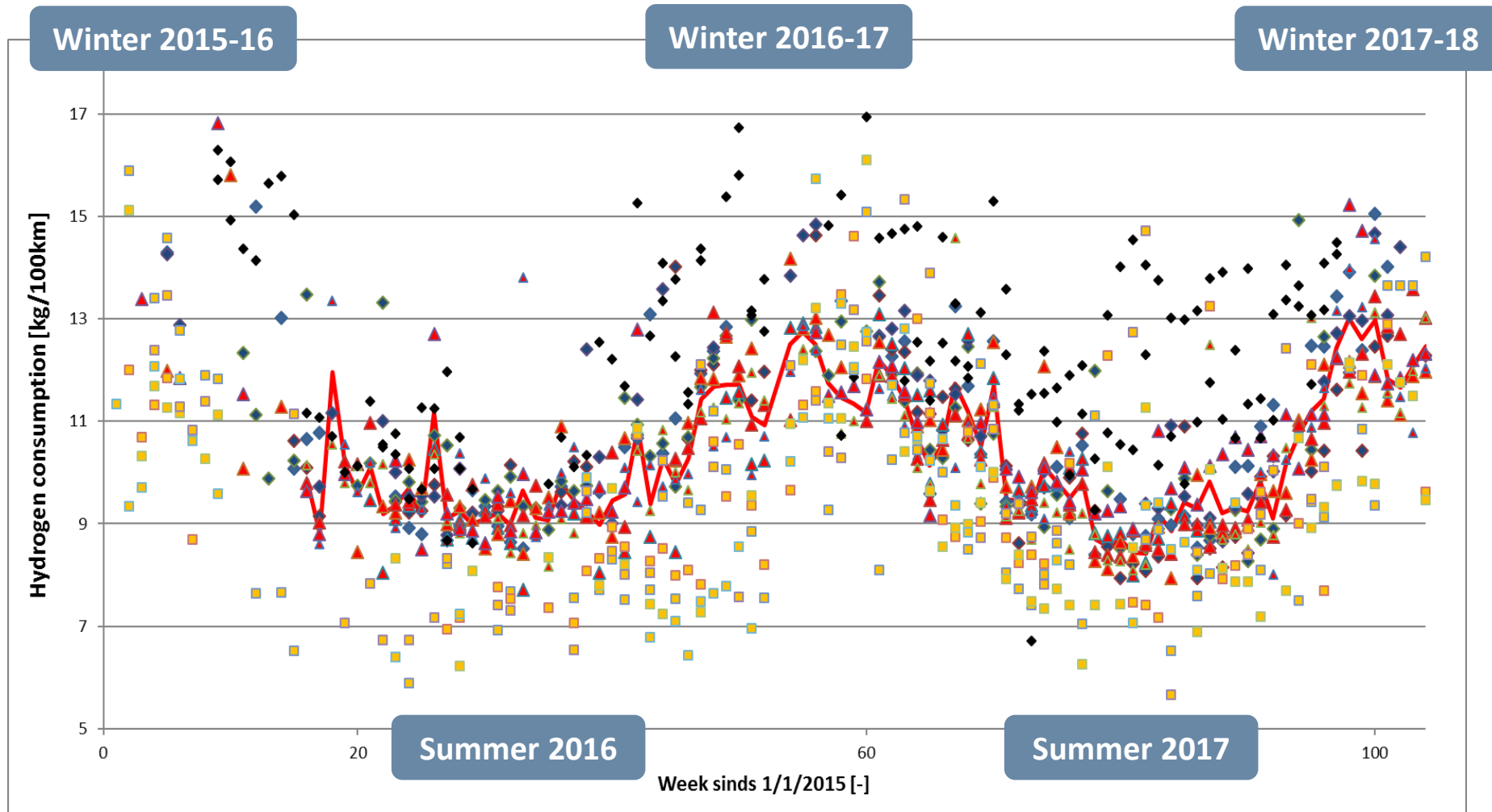
# BUS MILEAGE

Accumulating experience



# FUEL CONSUMPTION

Monitoring driver style and winter-summer differences





# FIRST CONCLUSIONS

## Lessons learned – project management

The deployment of vehicles needs to be aligned with the infrastructure construction

Roles and responsibilities need to be **clearly defined** at the beginning of the project

Bus drivers are your best ambassadors: ensure they are **well informed** to answer passenger questions

**Communication  
is key!**

**Manage expectations** about technology, especially in a commercial environment

**Inform passengers about the buses:** passengers are curious about new bus technologies

**Training of drivers:** essential before but also during the project

# FIRST CONCLUSIONS

## Lessons learned – operation of the buses

FC Buses need to have **special equipped workshops**: budget and transformation required depend on initial situation

Ensure that there is an efficient supply chain in place: keep **spare parts on site**



**Very good customer acceptance:**  
drivers and passengers enjoy the buses which are quieter than conventional fuel buses

Technical assistance on site for the buses should be optimal – ensure technicians are well trained

**Introduce FC buses smoothly:**  
introduction of a new technology can cause operational stress

# FIRST CONCLUSIONS

## Lessons learned – refuelling infrastructure

Refuelling process takes around 12 minutes → similar to conventional fuel buses

Presence of **local operation manager** is important

Refuelling station **should be located close to the bus depot** to ensure the operation is efficient

Technology is mature and stations are **highly reliable**: <97% availability

Refuelling stations can easily be **scaled up** when the fleet is growing

Stations are more efficient if they are used at full capacity



# SOCIAL SURVEY RESULTS

## For the Aberdeen and Antwerp sites

Drivers like to know enough about buses to be able to answer passengers questions

### DRIVERS

Concerns about breakdowns: improving

Most people believe it is important or very important that PTOs invest in clean buses

### PASSENGERS

Passengers enjoy the buses – less noise and vibrations

What people want to know: which routes buses are running on + what benefits for the city and the citizens, but also if there will be more of these buses in the future

Very good acceptance of the buses and positive attitude towards innovative and environmental friendly technologies



Majority thinks more buses should be deployed, but with adequate training

*«I love driving hydrogen buses, they are nice and quiet and comfortable. Feedback from passengers is unbelievable. They don't have to shout when they are taking to me!»*

**Ron, bus driver in Aberdeen**

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# JIVE PROJECT

Largest FC bus deployment project to date - started Jan 17



## JIVE – bus deployment

**139 new zero emission fuel cell buses** across 5 countries

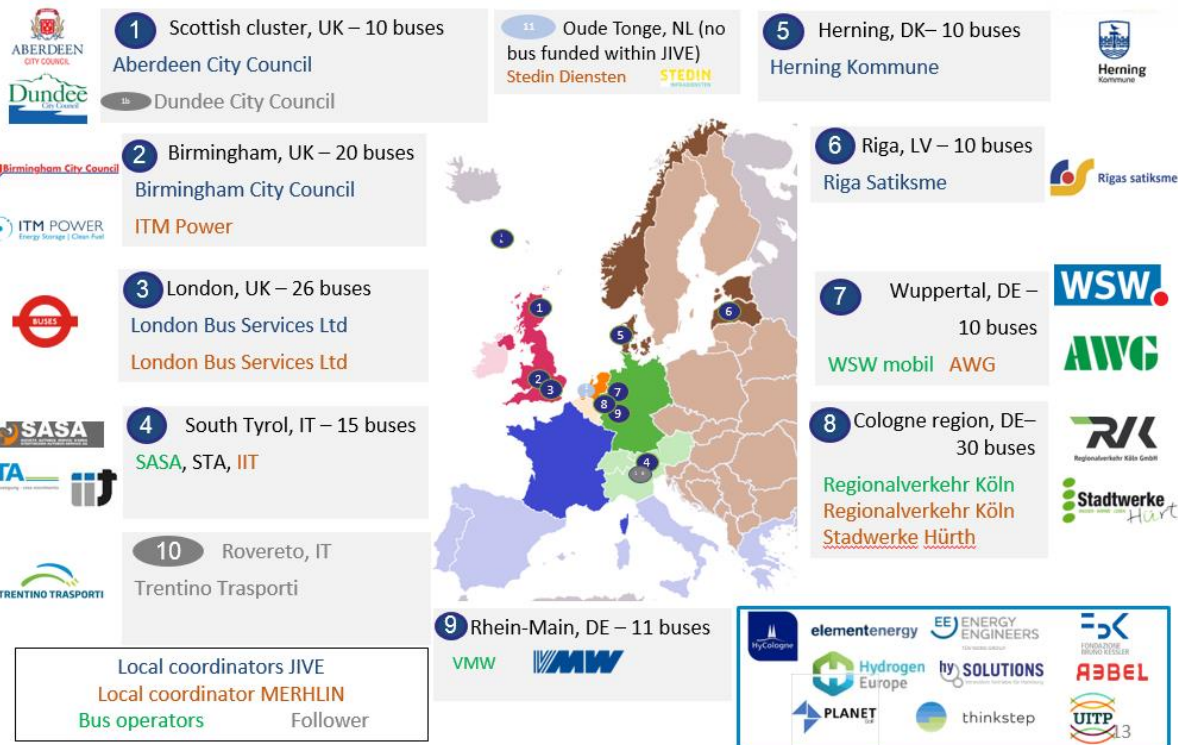
## MEHRLIN – infrastructure

**7 hydrogen refuelling stations** in 7 EU locations

Aim: advance the **commercialisation of fuel cell buses** and **boost the deployment of hydrogen as an alternative fuel** in the EU through large-scale deployment of vehicles and infrastructure

Co-funded by €32M from the **FCH JU** under **Horizon 2020**

Co-funded by €5.5M from the EU **Connecting Europe Facility**



- Large-scale deployment project (fleets of 10-30 buses)
- Procurement exercise launched in the UK and Germany
- Indications of a number of suppliers interested in delivering buses below the JIVE price target (€650,000)

# FOR MORE INFORMATION...

[www.fuelcellbuses.eu](http://www.fuelcellbuses.eu)



HOME KNOWLEDGE BASE SUPPLIERS CONTACT

## Towards clean public transport with Hydrogen

All you want to know about fuel cell buses.

### Fuel cell buses

Fuel cell buses are zero-emission and are silent. They have a long driving range and are flexible in their route.

### Refuelling infrastructure

Fuel cell buses use hydrogen fueling stations, comparable to conventional buses.

### Start to implement

How to implement fuel cell buses in your own fleet

## Fuel Cell Buses knowledge base

<h3>Fuel Cell Buses</h3> <p>Fuel cell buses are zero-emission and are silent. They have a long driving range and are flexible in their route.</p>		<h3>Framework</h3> <p>Policy, safety, regulations, codes and standards &amp; Grants.</p>
<h3>Hydrogen Refueling Stations</h3> <p>Fuel cell buses use hydrogen fueling stations, comparable to conventional buses.</p>		<h3>Start to implement</h3> <p>Implement fuel cell buses in your fleet.</p>
<h3>Hydrogen and Fuel Cells</h3> <p>A fuel cell is an electrochemical device that generates electricity from hydrogen.</p>		<h3>More information</h3> <p>About the knowledge base.</p>



# THANK YOU FOR YOUR ATTENTION!

## Websites:

- [www.highvlocity.eu](http://www.highvlocity.eu)
- [www.fuelcellbuses.eu](http://www.fuelcellbuses.eu)

## Twitter:



## Contacts:

- [secretariat@highvlocity](mailto:secretariat@highvlocity)
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## Project partners:



FUEL CELLS AND HYDROGEN  
JOINT UNDERTAKING



THE HIGH V.LO-CITY PROJECT HAS RECEIVED FUNDING FROM THE FUEL CELLS AND HYDROGEN JOINT UNDERTAKING UNDER THE EUROPEAN UNION'S 7<sup>TH</sup> FRAMEWORK PROGRAMME UNDER GRANT AGREEMENT NR. 278192

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